

Friday 29 November 2024

11:00 – 13:00, via Microsoft Teams

## Agenda

10:45 – 11:00

### 1. Registration

Delegates are encouraged to join the waiting room from 10:45, to enable a prompt start at 11:00.

11:00-11:05

### 2. Welcome and introductions

Bridget O'Kelly, Chief People Officer, Buckinghamshire Healthcare NHS Trust

11:05 – 12:00

### 3. Automating HR services

Case study presentations from:

- Berkshire Healthcare NHS Trust, about the trust's approach to automation, and the return on investment they have seen from using robots in recruitment processes.
- North London Partners Shared Services, about the success they have had in automating HR services across several trusts, including lessons from working at scale, and the considerations they have made in the use of AI.

The presentations will be followed by a whole room discussion for delegates to ask follow up questions and hear the challenges and successes in HR automation from peers across different regions.

Jon Burton, Head of Intelligent Automation, Berkshire Healthcare NHS Trust

Gareth Jones, Business Development Director, North London Partners Shared Services

12:00 – 12:10

### 4. Comfort break

12:10 – 13:00

### 5. Strategic policy update

A presentation from NHS Providers on strategic policy issues and developments, sharing analysis on what these may mean for the provider sector, followed by an opportunity for Q&A.

Ferelith Gaze, Head of Policy and Public Affairs, NHS Providers

Sarah White, Senior Policy Manager (Workforce), NHS Providers

13:00

## 6. Closing comments and Slido feedback

Bridget O'Kelly, Chief People Officer, Buckinghamshire Healthcare NHS Trust